



# North Carolina Association for Healthcare Quality

Healthcare Professionals Dedicated  
to Delivering the Best of Care.

## NCAHQ 2010 Education Conference *Charting a Course for Excellence In Healthcare Quality* April 14 - 16, 2010

### Wednesday, April 14, 2010

1:00 – 2:30pm	<i>'Taking Care of Yourself and Your Employees'</i> <b>Joel Weintraub</b> , Humor for the Health of It
2:30 – 3:00	<b>Break</b>
3:00 – 4:30	<b>Dr. Adrian Hernandez</b> , Cardiologist, Duke University Medical Center
5:30 – 7:00pm	<i>Networking Social</i> All conference attendees invited

### Thursday, April 15, 2010

7:00 – 8:15am	<i>Registration and Breakfast</i>
8:20 – 8:30am	<i>Welcome, NCAHQ 2010 President</i>
8:30 – 10:00am	<b>Steve Kreiser</b> , CDR US N Ret., MBA, MS Consultant, Healthcare Performance Improvement
10:00 – 10:30am	<b>Break/Exhibition</b>
10:30 – 12:00noon	<b>Sean Keyser</b> , VP Operational Improvement and Performance Excellence, Novant Health
12:00 – 1:30pm	<b>Lunch/Exhibition</b> <i>NCAHQ Business Meeting</i>
1:30 – 2:30pm	<b>Need speaker here</b>
2:30 – 3:00pm	<b>Break/Exhibition</b>
3:00 – 4:30pm	<b>Eric Coleman</b> , MD The Care Transitions Program

### Friday, April 16, 2010

7:15 – 8:15am	<i>Registration and Breakfast</i>
8:20 – 8:30am	<i>Greeting, NCAHQ 2010 President</i>
8:30 – 10:00am	<b>Carolyn Scott</b> , R.N., M.Ed., M.H.A., VP Performance Improvement, Premier, Inc.
10:00 – 10:30am	<b>Break/Exhibition</b>
10:30 – 12:00noon	<b>Need name of speaker</b> Det Norske Veritas
12:00noon – 12:15pm	<i>Closing Remarks/Wrap-Up NCAHQ 2010 President</i>